

HealthCap® Open Seminar Series



High Performance Admissions: *Whose Rights? What Risks?*

Co-Sponsored by OAHCP



HealthCap RMS is accredited as a provider of continuing education by the American Nurses Credentialing Center's Commission on Accreditation.

NAB National Association
of Long Term Care
Administrator Boards

ahca.ncal
preferred provider of liability insurance

May 27th, 2010

**Embassy Suites Hotel
Tulsa, Oklahoma**

Register today at HealthCapUSA.com
or call (877) 855-HCAP

This HealthCap Open Seminar for facility administrators, directors of nursing, and admissions staff investigates best practices for admissions to achieve better outcomes for residents and facilities. Learn how to thoroughly screen pre-admission referrals and establish clear expectations for behavior management, establish clear discharge criteria, and document recommendations. Prevention and screening can decrease the risk of negative resident outcomes and help protect your facility from regulatory citations and civil litigation.



Angie Szumlinski, NHA, RN-BC, BS

Director, HealthCap RMS

Angie is the Director of HealthCap RMS where she oversees risk management services, and the education and assessments of approximately 2,000 facilities throughout the nation. A proven leader in the long term care industry, Angie has a wealth of experience in the operational and clinical aspects of the industry. She has experience as an Administrator, Director of Nursing, Corporate Quality Assurance Coordinator and as an independent consultant.



John P. Hessburg, JD

Kitch Drutchas Wagner Valitutti & Sherbrook

John is a Principal in the firm of Kitch Drutchas Wagner Valitutti & Sherbrook, P.C., in Detroit, Michigan, where he heads the firm's Long Term Care Practice Group. John's firm has been representing healthcare providers for 40 years. He has been the lead consulting attorney for the HealthCap Liability Program for over five years. His Long Term Care Practice includes general healthcare, regulatory and administrative law, as well as civil and criminal defense.



Tamala M. Jones, BSW, LNHA

Risk Management Consultant, HealthCap RMS

Tamala started her career in long term care as a social worker in the late 1980's and obtained her administrator's license in 1997. She has over 20 years of operational experience at the facility and regional level in the following areas: skilled nursing care, rehabilitation, assisted living and continuing care retirement communities. As a national consultant in the areas of compliance and risk management for the last 8 years, Tamala brings a unique approach to resolving healthcare issues that many organizations face today. Jones is a published author and national speaker in her areas of expertise.

OBJECTIVES

After the completion of this program, participants shall understand:

- Define steps that may assist in preventing inappropriate admissions
- Identify red flags in the referral process that may support denying an admission
- Identify the steps involved in the involuntary discharge process and resources available to assist in the process

AGENDA

Registration & Continental Breakfast

7:30 - 8:00

Welcome

8:00 - 8:15

Referral/Pre-Admission Process

8:15 - 9:15

"Inappropriate Admission"

9:15 - 10:30

BREAK: 10:30 - 10:45

Case Study - Inappropriate Admission

10:45 - 11:00

Mental Health & Dementia Challenges

11:00 - 12:00

LUNCH: 12:00 - 12:45

Involuntary Discharge/Re-Admission Denials

12:45 - 2:00

BREAK: 2:00 - 2:15

Other Challenging Behaviors & Documentation

2:15 - 3:30

Review of Resources

3:30 - 3:45

Q&A/Evaluations

3:45 - 4:00

CONCLUSION: 4:00

NOTE TO ATTENDEES

- Attendees are responsible for signing in at the beginning of the session and will receive a certificate at the end of the program.
- No certificates will be available prior to the conclusion of the program and no "partial credit hours" will be awarded.

Thursday May 27th, 2010

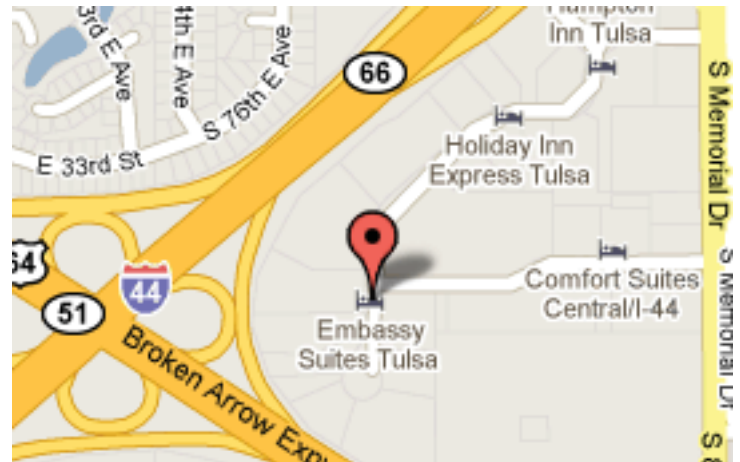
7:30 AM - 4:00 PM

Embassy Suites Hotel

3332 South 79th East Avenue
Tulsa, OK 74145

Telephone: (918) 622-4000

EmbassySuites.Hilton.com



ANCC Approved:
6.0 Contact Hours

NAB Approved:
6 CEU's

This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and approved for 6 clock hours and 6 participant hours.

Registration Form

1. Facility Information

Name of facility: _____

Street Address: _____

City: _____ State: _____ Zip: _____

HealthCap Member: YES NO

AHCA/OAHCP Member: YES NO

Seminar Information

May 27th, 2010

Embassy Suites Hotel
Tulsa, OK

2. Attendee 1

First: _____

Last: _____

Title: _____

Email: _____

Phone: _____

License: _____

Type: _____ Number: _____

Dietary Restrictions: _____

Additional comments or special instructions: _____

3. Attendee 2

First: _____

Last: _____

Title: _____

Email: _____

Phone: _____

License: _____

Type: _____ Number: _____

Dietary Restrictions: _____

Additional comments or special instructions: _____

Please photocopy this form for additional attendees.

4. Payment Information

Check (Payable to HealthCap RMS) MasterCard VISA American Express

Cardholder's Name (as it appears on card): _____

Credit Card Number: _____ Expiration Date: _____ Security Code: _____

Billing Address: _____ City: _____ State: _____ Zip: _____

First 2 HealthCap Registrants		FREE
Additional HealthCap Registrants	____ x \$100	= ____
AHCA/OAHCP Registrants	____ x \$100	= ____
Other Registrants	____ x \$150	= ____
Total Amount Enclosed:	Total Amount Enclosed:	_____

Authorized Signature: _____ Date: _____

5. Submit payment and registration form to:

Fax: (734) 996-1261 **Mail To:** HealthCap RMS
Attention: Lisa M. O'Neill
201 South Main Street
Suite 200
Ann Arbor, MI 48104

6. How did you hear about us?

Magazine Insurance Broker

Postcard Search Engine (i.e. Google)

Friend Other: _____

Association

7. Cancellation Policy

All cancellations must be received at least 48 hours before the start of the event. Registration refunds are subject to a \$20 cancellation fee. Cancellations must be received in writing by fax (734-996-1261 ATTN: Lisa M. O'Neill) or by mail (HealthCap RMS, ATTN: Lisa M. O'Neill, 201 South Main Street, Suite 200, Ann Arbor, MI 48104.) No refunds will be made for requests received after that time.