

# HealthCap<sup>®</sup> Open Seminar Series



## High Performance Admissions: *Whose Rights? What Risks?*



HealthCap RMS is accredited as a provider of continuing education by the American Nurses Credentialing Center's Commission on Accreditation.



National Association  
of Long Term Care  
Administrator Boards



preferred provider of liability insurance

## May 19th, 2010

## Four Points by Sheraton Indianapolis, Indiana

Register today at [HealthCapUSA.com](http://HealthCapUSA.com)  
or call (877) 855-HCAP

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This program is approved by the National Association of Long Term Care Administrator Boards. For additional information, contact NAB at 1444 I St., NW, Suite 700, Washington, DC 20005-2210, (202)712-9040, or [www.nabweb.org](http://www.nabweb.org).

This HealthCap Open Seminar for facility administrators, directors of nursing, and admissions staff investigates best practices for admissions to achieve better outcomes for residents and facilities. Learn how to thoroughly screen pre-admission referrals and establish clear expectations for behavior management, establish clear discharge criteria, and document recommendations. Prevention and screening can decrease the risk of negative resident outcomes and help protect your facility from regulatory citations and civil litigation.



**Angie Szumlinski, NHA, RN-BC, BS**  
Director, HealthCap RMS

Angie is the Director of HealthCap RMS where she oversees risk management services, and the education and assessments of approximately 2,000 facilities throughout the nation. A proven leader in the long term care industry, Angie has a wealth of experience in the operational and clinical aspects of the industry. She has experience as an Administrator, Director of Nursing, Corporate Quality Assurance Coordinator and as an independent consultant.



**John P. Hessburg, JD**  
Kitch Drutchas Wagner Valitutti & Sherbrook

John is a Principal in the firm of Kitch Drutchas Wagner Valitutti & Sherbrook, P.C., in Detroit, Michigan, where he heads the firm's Long Term Care Practice Group. John's firm has been representing healthcare providers for 40 years. He has been the lead consulting attorney for the HealthCap Liability Program for over five years. His Long Term Care Practice includes general healthcare, regulatory and administrative law, as well as civil and criminal defense.



**Erica Holman, NHA, MSW**  
Risk Management Consultant, HealthCap RMS

Erica is a licensed nursing home administrator with a master's degree in clinical social work. She entered the health care arena working as a counselor in a psychiatric hospital and later trained as a psychotherapist with an interest in depression and anxiety. She began working in long-term care as the Director of an Alzheimer unit in the early 1990s and became a licensed nursing home administrator in 1995. She worked as a consultant for ten years assisting facilities in Michigan, Indiana, Kansas, Florida, Nebraska, and Iowa attain regulatory compliance, develop and implement quality assurance programs, behavior management programs and serving as interim administrator. She served as the Administrator of a 110-bed skilled nursing facility prior to joining Health Cap as a Risk Management Consultant.

## OBJECTIVES

*After the completion of this program, participants shall understand:*

- Define steps that may assist in preventing inappropriate admissions
- Identify red flags in the referral process that may support denying an admission
- Identify the steps involved in the involuntary discharge process and resources available to assist in the process

## AGENDA

**Registration & Continental Breakfast**  
7:30 - 8:00

**Welcome**  
8:00 – 8:15

**Referral/Pre-Admission Process**  
8:15 – 9:15

**“Inappropriate Admission”**  
9:15 – 10:30

**BREAK: 10:30 – 10:45**

**Case Study - Inappropriate Admission**  
10:45 – 11:00

**Mental Health & Dementia Challenges**  
11:00 – 12:00

**LUNCH: 12:00 – 12:45**

**Involuntary Discharge/Re-Admission Denials**  
12:45 – 2:00

**BREAK: 2:00 – 2:15**

**Other Challenging Behaviors & Documentation**  
2:15 – 3:30

**Review of Resources**  
3:30 – 3:45

**Q&A/Evaluations**  
3:45 – 4:00

**CONCLUSION: 4:00**

### NOTE TO ATTENDEES

- Attendees are responsible for signing in at the beginning of the session and will receive a certificate at the end of the program.
- No certificates will be available prior to the conclusion of the program and no “partial credit hours” will be awarded.

**Wednesday May 19th, 2010**

7:30 AM - 4:00 PM

## **Four Points by Sheraton Indianapolis Carmel**

251 Pennsylvania Parkway  
Indianapolis, IN 46280

Telephone: (317) 574-4600

[www.starwoodhotels.com/fourpoints](http://www.starwoodhotels.com/fourpoints)



ANCC Approved:  
6.0 Contact Hours

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NAB Approved:  
6 CEU's

This educational offering has been reviewed by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB) and approved for 6 clock hours and 6 participant hours.

# Registration Form

## 1. Facility Information

Name of facility: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 HealthCap Member:  YES  NO  
 AHCA Member:  YES  NO

## Seminar Information

**May 19th, 2010**  
**Four Points by Sheraton**  
**Indianapolis, IN**

## 2. Attendee 1

First: \_\_\_\_\_  
 Last: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 License: \_\_\_\_\_  
 Type: \_\_\_\_\_ Number: \_\_\_\_\_

Dietary Restrictions: \_\_\_\_\_  
 Additional comments or special instructions: \_\_\_\_\_

## 3. Attendee 2

First: \_\_\_\_\_  
 Last: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Email: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 License: \_\_\_\_\_  
 Type: \_\_\_\_\_ Number: \_\_\_\_\_

Dietary Restrictions: \_\_\_\_\_  
 Additional comments or special instructions: \_\_\_\_\_

Please photocopy this form for additional attendees.

## 4. Payment Information

Check (Payable to HealthCap RMS)     MasterCard     VISA     American Express

Cardholder's Name (as it appears on card): \_\_\_\_\_  
 Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_  
 Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

First 2 HealthCap Registrants		FREE
Additional HealthCap Registrants	____ x \$100	= ____
AHCA Registrants	____ x \$100	= ____
Other Registrants	____ x \$150	= ____
Total Amount Enclosed:		Total Amount Enclosed: ____

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## 5. Submit payment and registration form to:

**Fax:** (734) 996-1261    **Mail To:** HealthCap RMS  
 Attention: Lisa M. O'Neill  
 201 South Main Street  
 Suite 200  
 Ann Arbor, MI 48104

## 6. How did you hear about us?

Magazine     Insurance Broker  
 Postcard     Search Engine (i.e. Google)  
 Friend     Other: \_\_\_\_\_  
 Association

## 7. Cancellation Policy

All cancellations must be received at least 48 hours before the start of the event. Registration refunds are subject to a \$20 cancellation fee. Cancellations must be received in writing by fax (734-996-1261 ATTN: Lisa M. O'Neill) or by mail (HealthCap RMS, ATTN: Lisa M. O'Neill, 201 South Main Street, Suite 200, Ann Arbor, MI 48104.) No refunds will be made for requests received after that time.